

# Helya Beach Resort 4\*

Monastir, Skanes, 1<sup>st</sup> coastline. Meals: Ultra All Inclusive

## LOCATION

- Resort: Monastir, Skanes
- Airports: Tunis-Carthage – 168 km, Enfidha – 63 km, Monastir – 500 m
- Distance to the city center – 8 km

## GENERAL INFORMATION

- Date of construction – 1994
- Last major renovation – 2022/2023
- Total area – 8 hectares
- **Check-in:** after 15:00, **check-out:** before 12:00

## THE BEACH

- Private sandy beach, 1<sup>st</sup> coastline
- Beach and pool umbrellas, sun loungers, mattresses – free of charge
- Beach towels – free of charge, deposit

## SERVICES

- Reception 24/24
- Wi-Fi – in public areas including the beach
- Safe at the reception (\$)
- Conference hall and two meeting rooms (\$)
- SPA center (\$)
- Laundry service (\$)
- Parking
- Souvenir shop
- Currency exchange
- Credit cards are accepted

## MEALS

**Ultra All Inclusive:** soft drinks and snacks are served 24/24, local alcoholic beverages are available from 10:00 to 00:00.

## RESTAURANTS & BARS

- The main restaurant *The Kitchen* with children's buffet and dining area
  - Breakfast: 06:00 – 10:00
  - Lunch: 12:30 – 14:30
  - Dinner: 18:30 – 21:00 or 19:00 – 21:30
  - Freshly squeezed juices or cocktails of seasonal fruits are served for breakfast in the main restaurant

- The a la carte restaurant *The Gourmet*, Tunisian cuisine (open 4-6 times a week, an advance reservation is required)
  - Dinner: 19:30 – 22:00
- The a la carte restaurant *The Sacré Bistro*, Mediterranean cuisine (open 4-6 times a week from June to October, an advance reservation is required)
  - Dinner: 19:30 – 22:00
- The snack restaurant *The Sacré Bistro* (from May to October)
  - Late breakfast: 10:00 – 11:00
  - Lunch: 12:30 – 15:00
  - Snacks and soft drinks: 24/24
- Lobby bar *The Bourbon*
  - Soft drinks: 08:00 – 00:00
  - Local alcoholic drinks: 10:00 – 00:00
  - Late breakfast: 10:00 – 11:00 (from November to April)
  - Night snacks: 23:00 – 00:00 (from November to April)
- Pool & Beach bar *The Blue* (from May to October)
  - Drinks: 10:00 – 00:00
- The bar *The Kano Beach Lounge* (\$)
- The Moorish café *The Arabica*
  - Traditional Tunisian tea, coffee: 16:00 – 00:00
  - Turkish coffee, hookah (\$)

## **SPORT & ENTERTAINMENT**

- Animation
- Aerobics and water aerobics
- Beach volleyball
- Water polo
- 3 tennis courts (equipment rental, floodlight \$)
- Table tennis
- Darts
- Bocce
- Mini golf
- Billiards (\$)
- Water sports (\$)
- 3 freshwater outdoor pools, one of which has 3 water slides
- Children's pool
- Freshwater indoor pool (heated from November to April)

## **CHILD-FRIENDLINESS**

- Mini club for children 4-12 y.o.
- Teen club for teenagers 13-16 y.o.
- Children's playground

- Baby chairs in the restaurants
- Children's menu in the main restaurant
- Baby cot (upon request, subject to availability)

## SPA CENTER (\$)

- Hammam, massage

## ACCOMMODATION

- There are 320 rooms in total, located in the main 4-floor hotel building equipped with 2 elevators
- Room types: Standard Room, Sea View Room, Family Room, Superior Family Room
- Maximum occupancy: 4 people

The basic amenities of a room = the amenities of a **Standard Room**:

- 24-26 sq. m
- Hotel area view
- Maximum occupancy: 3 people
- Furnished balcony or terrace
- Air conditioning
- Mini bar (bottled water on the day of the arrival)
- Safe
- TV
- Bathtub/ shower
- Hairdryer
- Toiletries (daily replenished)
- Daily housekeeping

In addition to the basic amenities **Sea View Room** features:

- 24-26 sq. m
- Sea view
- Maximum occupancy: 3 people

In addition to the basic amenities **Family Room** features:

- 26-28 sq. m
- Hotel area view
- Maximum occupancy: 4 people
- 1-bedroom room

In addition to the basic amenities **Superior Family Room** features:

- 36-38 sq. m
- Hotel area view
- Maximum occupancy: 4 people
- One double bed and two twin beds
- Two bedrooms separated with an interior door
- TV in each bedroom

## **CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES**

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

## **TOURIST TAX**

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.